



HAWAII CREDIT UNION LEAGUE

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January 7, 2009

To: Credit Union CEOs/Managers
Fm: Wendy Kishida, Association Services Manager
Re: New Process, Faster Service & Lower Prices!



In a continuing effort to offer you the best service and prices on your certificate training programs, we will be turning over the administration to CUNA effective February 2, 2009. On that date, VAP, STAR, and MERIT study material and exam orders will be placed with CUNA, rather than the Hawaii Credit Union League. The programs' certificates and VAP pins will be shipped directly to your credit union from CUNA Continuing Professional Development (CPD) resulting in a speedier arrival and you will be billed directly by CUNA for orders.

With the declining sales and continued expansion of the Volunteer Achievement Program (VAP) CUNA will no longer sell the Volunteer Leadership Program (VLP) after February 28, 2009. CUNA will continue to recognize and support the testing element of completed VLP courses until December 31, 2009.

✚ **To order VAP, MERIT, and STAR modules and exams:**
Call CUNA Customer Service at 800.356.8010, press 3.

✚ **Questions regarding invoices or returning purchases:**
Call CUNA Customer Service at 800.356.8010, press 3.
Return policy/procedure is noted on packing slip/invoice.

✚ **Questions regarding exams and certificate processing:**
Call CUNA CPD at 800.356-9655, ext. 4072.

✚ **General Information on all certificate programs:**
Call the Hawaii Credit Union League Education & Meeting Coordination Officer Sherrie Fitch at 888.331.5646 for neighbor island credit unions or 203.6404 for Oahu credit unions or email Sherrie at sfitch@hcul.org.

(more)

New Pricing on hard copy modules and exams:

HARD COPY PRODUCTS	Old Pricing	New Pricing
STAR Module	\$48.00	\$47.50
MERIT Module	\$53.00	\$52.00
VAP Module	\$38.00	\$32.00
VLP Module	\$53.00	\$52.00
<i>Scannable</i> Exams – All Programs	\$30.00	\$26.00
ONLINE PRODUCTS		
STAR Online Module	Same	\$35.00
MERIT Online Module	Same	\$35.00
VAP Online Module	Same	\$35.00
CU Advance Online Module	Same	\$35.00
Online STAR/VAP Exams	Same	\$24.50
Online MERIT Exam	Same	\$29.50
Online VAP Exam	Same	\$24.50
CU Advance Online Exam	Same	\$24.50
ONLINE SUBSCRIPTIONS		
STAR Online Standard Membership	Same	\$3,000
STAR Unlimited Membership	Same	Quoted by CUNA CPD

Mahalo for your support of the certificate programs and we wish you continued success. This new process will increase the response time, lower the cost of modules and exams, and allow for many efficiencies within the certificate program administration.

Experience eLearning with a Free 30 day Trial On-line subscription.
[Click here to register for your free trial today!](#)

