



## Website Compliance

**Wednesday, August 26, 2009  
9:00 – 10:30 am Hawaii Time**

This webcast will help credit unions effectively manage website compliance. Packed with information on a myriad of compliance issues specifically focusing on the credit union's website, this session will be useful to anyone dealing with compliance and risk management issues.

### HIGHLIGHTS

- Learn the basics of website compliance auditing
- Find out what are “triggering” terms for compliance purposes
- Learn how to correctly display deposit rates on your credit union's website
- What is the E-Sign Act and how does it affect online banking?
- How do you stay in compliance with COPPA, NDIP, GLBA, ECOA, HMDA, TILA, EFTA, RESPA and TISA (just to name a few) on your credit union's website?

### WHY SHOULD YOU PARTICIPATE?

This session is a cost-effective way to train those involved with website compliance. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

### WHO SHOULD ATTEND?

This informative session is designed for compliance staff, operations personnel, IT managers, and anyone responsible for your credit union's website compliance.

**PLEASE NOTE:** Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webcast, your registration fee also includes **one internet connection** from a single computer terminal.

### ABOUT THE PRESENTER – Connie Edwards, CRCM, Banc Compliance Group

Connie Edwards has nearly two decades of in-depth experience in the legal and financial industries. In addition to broad experience in legal and regulatory affairs in private and corporate practice environments, she has developed and implemented a risk-based compliance audit program. Prior to founding the Banc Compliance Group in 2003, she held positions as VP and principal compliance officer for Franklin Financial Corporation and was directly responsible for the legal and CRA-related aspects of branch banking for Sun Trust Bank, a multi-state bank holding company with assets of over \$100 billion.

In five years as President and CEO of Banc Compliance Group, Inc., Connie has acquired extensive experience working with the Federal Reserve's Atlanta and St. Louis District offices; the Office of the Comptroller of the Currency, the Office of Thrift Supervision; and the FDIC. She holds the designation of Certified Regulatory

Compliance Manager from the Institute of Certified Bankers of the American Bankers Association; is a graduate of the ABA's National Compliance School; and holds a B.A. in Legal Studies from the University of Central Florida.

### WHAT IS A TELEPHONE/WEBCAST SEMINAR?

This training method allows unlimited listeners on your office speaker phone. By choosing the webcast option, participants will also be able to view online visuals as the presentation is delivered. Registrants receive a toll-free number and pass code that will allow entrance to the seminar. The session will be approximately 90 minutes, including question and answer sessions. Seminar materials will be sent prior to the broadcast along with hookup instructions. Your pin number, hookup instructions and handouts will be emailed to you. You will need the most current version of Adobe Acrobat Reader available free at [www.adobe.com](http://www.adobe.com).

### CAN'T ATTEND THE SCHEDULED TRAINING? ORDER THE AUDIO/VISUAL CD ROM!

As an added benefit, you may purchase a CD Rom\* of this presentation. The CD includes the original audio/visual presentation, the question and answer sessions, and the handouts. In addition, you will be able to contact the presenter if you have follow-up questions. Use this "off-the-shelf" training program for those that could not attend the live seminar and for future training. **AFFORDABLE, PROFESSIONAL TRAINING, WHEN AND WHERE YOU CHOOSE.**

**NEW! The CD-Rom now contains the speaker's visuals, which are synced to the audio recording! A great new improvement at no extra cost to you!**

**Hookup instructions and materials will be emailed  
approximately two days prior to seminar.**

----- **Registration Deadline: August 17, 2009** -----

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Credit Union Name: \_\_\_\_\_ Phone No.: \_\_\_\_\_

Contact Person: \_\_\_\_\_ *(Required)*  
Email Address: \_\_\_\_\_

*(Required for Webcast & CD option only)*

Mailing Address: \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Please register our credit union for:

- |   |       |
|---|-------|
| <input type="checkbox"/> Webcast Only                 | \$200 |
| <input type="checkbox"/> CD Only                      | \$200 |
| <input type="checkbox"/> Webcast and CD (PC use only) | \$250 |

Please mail your completed form and payment to: Hawaii Credit Union League  
1654 S. King Street  
Honolulu, HI 96826-2097