



Hawaii Credit Union League

Your Partner For Success

Understanding Signature Cards & Account Agreements

Wednesday, April 7, 2010

9:00 am – 10:30 am Hawaii Time

If you open new accounts, it may be time to take a look at the signature card, account agreement, and resolution to see what these important documents contain. While many signature cards and agreements vary from institution to institution, they have many similar components. These documents are legally-binding agreements between your credit union and your members. What has each party agreed to?

Understanding these important documents and their role in the deposit side of the credit union can make member relations more consistent and less risky. Your member's account insurance also depends on how well you have set up the signature card governing the account relationship. This seminar is a must for everyone who opens new accounts, manages branches, and all branch administration. Look at your account documents in a whole new light!

HIGHLIGHTS

- Legal ownership of accounts: Single-party, multi-party accounts, PODs, and authorized signers
- W-9 requirements
- Common errors on signature cards
- Legal issues of checks: post-dated, state-dated, rights, and liabilities
- What happens when your signature card/account agreement is incomplete?
- The signature card/agreement and check legends, powers of attorney, and other outside documents
- Your signature card/agreement and the right of offset, closing accounts, and lawsuits
- The danger of altering or making changes to existing account agreements (whiteout, lining through, etc.)

WHY SHOULD YOU PARTICIPATE?

This session is a cost-effective way to train all deposit personnel on signature cards/agreement issues and risk. You may train as many individuals as you like for one set price. There will be no travel costs, no time lost from work, and no one will be required to leave the institution.

WHO SHOULD ATTEND?

This informative session is designed for new account representatives, member service representatives, branch managers, administration, retail operations, training staff, and anyone who opens deposit accounts or manages this function.

PLEASE NOTE: Your registration fee allows you to have **one telephone connection**. However, as many people as you like may listen from your office speaker phone. If you register for the webinar, your registration fee also includes **one internet connection** from a single computer terminal.

ABOUT THE PRESENTER – Deborah L. Crawford, gettechnical inc.

Deborah Crawford is the President of gettechnical inc., a Baton Rouge-based firm, specializing in the education of financial institutions across the nation. Her 20+ years of experience began at Hibernia National Bank in New Orleans. She graduated from Louisiana State University with both her bachelor’s and master’s degrees.

Debbie specializes in the education of financial institution employees and officers in the area of deposit account laws, new account documentation, insurance, complex compliance regulations and IRAs.

WHAT IS A WEBINAR?

This training method allows unlimited listeners on your office speaker phone. By choosing the webinar option, participants will also be able to view online visuals as the presentation is delivered. Registrants receive a toll-free number and pass code that will allow entrance to the seminar. The session will be approximately 90 minutes, including question and answer sessions. Seminar materials will be sent prior to the broadcast along with hookup instructions. Your pin number, hookup instructions and handouts will be emailed to you. You will need the most current version of Adobe Acrobat Reader available free at www.adobe.com.

CAN’T ATTEND THE SCHEDULED TRAINING? ORDER THE **NEW AUDIO/VISUAL CD ROM!**

As an added benefit, you may purchase a CD Rom* of this presentation. The CD includes the original audio/visual presentation, the question and answer sessions, and the handouts. In addition, you will be able to contact the presenter if you have follow-up questions. Use this “off-the-shelf” training program for those that could not attend the live seminar and for future training. **AFFORDABLE, PROFESSIONAL TRAINING, WHEN AND WHERE YOU CHOOSE.**

**Hookup instructions and materials will be emailed
approximately two days prior to seminar.**

-----Registration Deadline: March 25, 2010-----

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Credit Union Name: _____ Phone No.: _____

Contact Person: _____ **(Required)**
Email Address: _____

(Required for Webcast & CD option only)
Mailing Address: _____ City _____ State _____ Zip _____

- Please register our credit union for:
- Webcast Only \$200
 - CD Only \$200
 - Webcast and CD (PC use only) \$250

Please mail your completed form and payment to: Hawaii Credit Union League
1654 S. King Street
Honolulu, HI 96826-2097