

We look forward
to your upcoming
Maui visit!



Know Before You Go

For the most up-to-date travel information please visit [HawaiiCovid19.com](https://www.hawaii.gov/covid19/) and [MauiCounty.gov](https://www.mauicounty.gov/)

DEAR VALUED GUEST,

Mahalo (thank you) for choosing Hyatt Regency Maui Resort & Spa! We look forward to making your upcoming stay memorable.

To get the most out of your Maui visit, we highly recommend making dining and activity reservations well in advance of your trip due to capacity restrictions mandated for restaurants, bars and activity operators.

Effective September 15th, all Maui County indoor restaurants will require diners 12 years and older to show proof of full vaccination. Unvaccinated diners must be seated outside or do take-out only. While you will need to consider that for dining on the island, **all of the restaurants at the Hyatt Regency Maui Resort are considered open-air/outdoors, so these requirements will not apply at the resort.**

Additionally, to ensure a healthy and comfortable environment for both guests and colleagues, we have made extensive updates to our operations and safety procedures. Please note Camp Hyatt has been temporarily suspended.

- Please have your negative test results or proof of full vaccination via Safe Travels Hawai'i QR code (<https://travel.hawaii.gov/#/>) ready to present upon check-in to the resort.
- Face masks are required indoors, including the gym and elevators.
- To minimize contact, you may opt-out of daily housekeeping service. Please note for safety of guests and associates, housekeeping service will only be provided if you are not in your guestroom.
- Bell service available upon request. Bags will be sanitized and dropped off outside guestroom to minimize contact. Guest must be present upon delivery and pickup.
- To minimize contact for your safety, the resort is a "cashless environment".

Warmest Aloha,
Fred Findlen, General Manager

TRAVELING TO HAWAII

Hawai'i bound domestic travelers who are fully vaccinated in the U.S. may enter the state without pre-travel testing/quarantine starting the 15th day after the completion of their vaccination. The vaccination record document must be uploaded onto the Safe Travels website (<https://travel.hawaii.gov/#/>) and printed out prior to departure. The traveler must have a hard copy in hand when arriving in Hawai'i.

MASKS ARE REQUIRED INDOORS

State of Hawai'i Nineteenth Proclamation and County of Maui Emergency Health Rules requires individuals to **wear face masks over their noses and mouths when indoors.**

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