

March 6, 2023



Premier credit union school looking to develop the next generation of industry leaders. Hawaii Credit Union League, as part of 13 western state leagues and associations, encourages you or management level staff to attend the 2023 session of WCMS.

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In this 2 Part series, Excel expert David Ringstrom, CPA, explains basic and advanced techniques that can improve the integrity of your spreadsheets.

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Handling difficult people is one of the hardest situations staff has to manage on a regular basis. This program will review problems frontline staff and management could face during interactions with accountholders and explain ways to cope when things get hostile.

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In this session, we will dive into the errors financial institutions are making during the consumer loan process and review guidance, advisories, and proposals that set forth examiner expectations for these regulatory hot buttons.

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Take an online journey through various aspects of operations compliance, from membership and ownership, specialty accounts, Regulation C, Uniform Commercial Code, overdraft rules, Regulation E, share insurance, servicing of accounts, security and confidentiality, complaints and issues, marketing, and more.

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# **Calendar of Events**

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