

Hawaii Credit Union League



March 28, 2023



Zest AI is here to help! Join our live webinar to get answers and learn:

- The truth behind AI-automated credit underwriting and making better use of the data you already have.
- Why AI is critical for smaller credit unions (<100M in consumer portfolio) now and in the future.
- How Zest AI is bringing best-in-class, proven AI underwriting to smaller credit unions.

[Read more](#)

Discovery™ Webinar Series

A wide range of topics with valuable insights, trends, and actionable tips to better serve your credit union and members.



Bestselling author and futurist, Brett King, returns to CUNA Mutual Group to share some big picture future-gazing and drilling down into the fundamental shifts taking place in the credit union space. From the effect the pandemic had on branch and digital utilization, to the takeover of mobile wallets, embedded finance, and new tech like smart glasses, King may have you challenging everything you know about credit unions — especially how they differentiate on member service.

[Read more](#)

Managing Loan
Pricing in
Changing
Rates

A Free Webinar



WEBINAR IS TOMORROW, MARCH 29! SIGN UP TODAY!

THE FOUR KEYS TO CREDIT UNION SUCCESS



Having solid systems in place is core to any successful business. Equally important is the constant support these systems receive to stay up-to-date, agile, collaborative and in-line with customer needs.

[Read more](#)



*Thursday, March 30
7:00 am HST*

Making a Modernized Contact Center for Today's Members

Contact centers across the country have heard the word **efficient** time and time again. Whether it's being more efficient with the staff you have in place, using time more efficiently to cut down on AHT and FCR, or being able to tackle fraud with higher efficiency, the word (and its grammatical variations) are in constant focus for contact center teams of all sizes.

[Read more](#)

Solutions for Credit Unions

Advertising Specialties

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Audit Services

[CU Pacific Audit Solutions, LLC](#)

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If you have any questions or comments concerning this newsletter, please contact Becky Jandoc at becky.jandoc@hcul.org or directly at 808.203.6416 or for neighbor islands toll-free at 1.888.331.5646, ext. 416.

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