

Hawaii Credit Union League



June 12, 2023



Presented by
Tory Haggerty



FREE Fair Lending for
Financial Institutions Webinar

The complex block features a purple-to-blue gradient background. On the left is a black and white portrait of a man with glasses and a beard. To the right of the portrait is the text "Presented by Tory Haggerty". Further right is the logo for "TUSCAN CLUB CONSULTING", which consists of a stylized blue and grey geometric shape above the company name. Below the logo and text is the main title of the webinar: "FREE Fair Lending for Financial Institutions Webinar", with "FREE" in red and the rest in black.

Tory is an expert in Fair Lending, former FDIC examiner, and is a best-selling author of the book titled *UnFair Lending*.

[Read more](#)



The potential for fraud at your institution is limited only by the imaginations of the fraudsters looking to make off with other people's money. Our Fraud Series will empower your institution to spot – and stop – a wide variety of fraud attempts such as old-school check fraud, elder fraud, the latest remote deposit capture fraud, and even yet-to-be committed faster payments fraud.

[Read more](#)



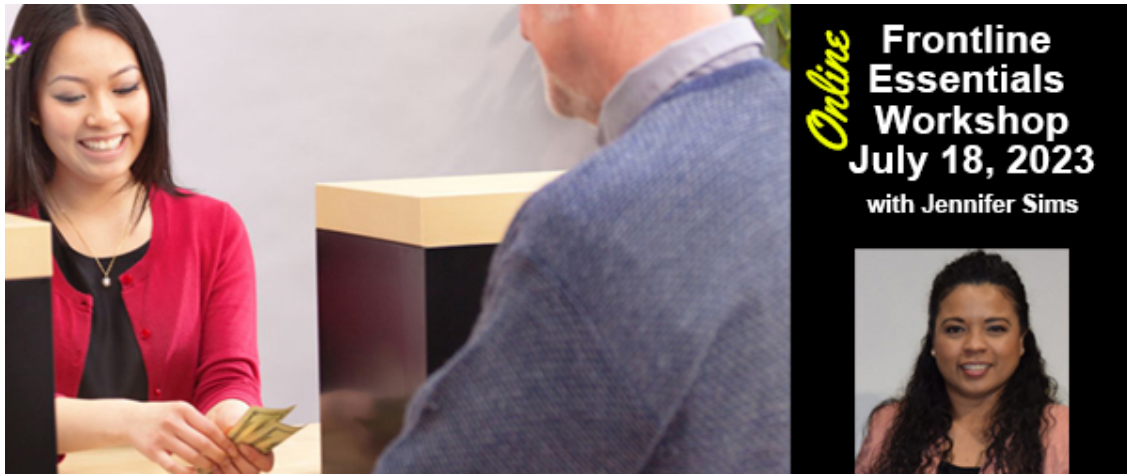
This session is designed to guide you through the risks and opportunities presented by consumer complaints and provide methods to improve your complaint management process.

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This webinar will cover various electronic banking services from a compliance perspective to ensure the credit union is protecting itself and its members while also offering the services members want.

[Read more](#)



No other position in the credit union measures perfection daily like the teller or anyone who handles cash, a critical component of the credit union. Get the knowledge and skills needed to be an effective frontline employee.

Registration deadline: July 3, 2023

[Read more](#)



This workshop gives you the tools to "WOW" your members and the ability to guide your members to the products and services they need through solution-based sales.

Registration deadline: September 5, 2023

[Read more](#)

Operations Compliance Seminar
Online • August 22-23, 2023
Mary-Lou Heighes
With **COMPLIANCE INC.** *PLUS*
Registration Deadline: August 8, 2023

Take an online journey through various aspects of operations compliance, from membership and ownership, specialty accounts, Regulation C, Uniform Commercial Code, overdraft rules, Regulation E, share insurance, servicing of accounts, security and confidentiality, complaints and issues, marketing, and other hot compliance issues in operations.

[Read more](#)

Get Your IRA Knowledge Online
IRA Essentials & Advanced Seminar
October 3-4, 2023
...because money does not grow on trees

Whether you are seeking a solid foundation of IRA knowledge or want build upon your IRA knowledge to address some of the more complex IRA issues, these seminars are right for you.

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