Hawaii Credit Union League Eknowledge Source Education and Training for Credit Union Staff & Volunteers

August 21, 2023



Registration deadline: November 2, 2023

NEW! Cherie Freed, Regional Director of NCUA's Western Region, has been added to Friday's agenda and will detail NCUA supervisory priorities.

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This webinar will bring you up to speed on all the new intricacies with Limited Liability Companies (LLC).

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Do you charge junk fees? Maybe. The CFPB changed the guidelines, and some of your old practices will need to be updated to avoid unlawful overcharging of your customers.

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Social media posts are a great way to communicate with existing customers and gain new ones as well, but what can we post? What disclosures must be provided? How do we respond to a consumer complaint received via social media? In this session we will answer those questions and more, and provide you with tools to help craft your institution's social media policy.

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This workshop gives you the tools to "WOW" your members and the ability to guide your members to the products and services they need through solution-based sales.

Registration deadline: September 5, 2023

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Volunteers need to understand the importance of Bank Secrecy Act (BSA) regulatory requirements, ramifications of noncompliance, and risks posed to the credit union. Learn what can happen if the credit union does not comply with BSA, the U.S. PATRIOT Act, and the Office of Foreign Assets Control.

Staff training takes a deeper dive into BSA topics.

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Whether you are seeking a solid foundation of IRA knowledge or want build upon your IRA knowledge to address some of the more complex IRA issues, these seminars are right for you.

Registration deadline: September 18, 2023

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Calendar of Events

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