

# September 25, 2023

#### Dialogue with CFPB Director Rohit Chopra

Wednesday, November 1, 2023 • 10:00 am – 10:40 am Hawaii Time Registration deadline: October 16, 2023

Hawaii Credit Union League members are invited to a dialogue session with Consumer Financial Protection Bureau (CFPB) Director Rohit Chopra on Wednesday, November 1 from 10:00 - 10:40 am Hawaii time to discuss policy issues related to consumer financial protection, relationship banking and the opportunities and challenges credit unions face in the current market environment.

The session will be held on the Zoom Meeting platform and requires a computer or device connected to the Internet with a video camera (encouraged) and speakers/microphone or telephone for audio.

#### Registration is required to attend this free session.

**To register**, please click on the highlighted link below. After registering, you will receive a confirmation email containing a unique meeting link to use to join this meeting. **Zoom meeting** 

link: https://us02web.zoom.us/meeting/register/tZwkcOiprD4jG9ENkETmpdQky8VLqPsG6SOh







Rohit Chopra is Director of the Consumer Financial Protection Bureau, a unit of the Federal Reserve System. CFPB is charged with protecting families and honest businesses from illegal practices by financial institutions and ensuring that markets for consumer financial products and services are fair, transparent, and competitive. Chopra is also a member of the Board of Directors of the Federal Deposit Insurance Corporation and the Financial Stability Oversight Council.



Each year thousands of leaders from across the country come together to rally around a united cause — to show legislators how their policies impact credit unions and their more than 137 million members.

Be a part of advocacy in action!

#### Read more



IRA Essentials & Advanced IRAs Seminar October 3-4, 2023 • Online Registration now



# **View Calendar**

20 Legal Ownerships of Accounts Tuesday, October 03, 2023 • 8:30 am – 10:30 am HST (OnDemand playback is included.)

This program is an A-Z on account ownership and documentation. This webinar will benefit new accounts representatives, call service representatives, branch managers, assistant branch managers, branch administration, deposit operations, BSA CIP personnel, training and anyone who works with or manages the new account function.

# **REGISTER NOW**

Lending 101 Wednesday, October 04, 2023 • 8:30am – 10:30am HST (OnDemand playback is included.)

In this unique webinar, Anne Lolley will provide an overview of federal compliance laws. This is a great training tool for newer lenders and processors, and the webinar will help even experienced bankers understand the source of the various requirements.

#### **REGISTER NOW**



Fighting Fraud: Recognizing Red Flags & Assisting Accountholders October 3, 2023 • 9:00am - 10:30 am HST (OnDemand available)

Too many accountholders fall victim to various scams and fraud schemes. Do you know how to

help them? What are your procedures and reporting requirements? Can you spot red flags? This must-attend webinar will teach you about procedural best practices for responding to fraud and suspected identity theft and when, how, and to whom to report fraud.

### **REGISTER NOW**

# 20 Common Mistakes in Consumer Collection October 10, 2023 • 9:00am - 10:30 am (OnDemand available)

Do you get complaints about your collections department? Has your financial institution been subject to an enforcement action? If so, you are not alone. Join this highly informative webinar and learn how to avoid 20 common mistakes in consumer collection. You'll be glad you did!

#### **REGISTER NOW**



# Registration deadline: November 2, 2023 Take advantage of the CU Travel Discount when you register! Read more

BSA Training for Volunteers October 18, 2023 9:00 – 10:30 am • Virtual

BSA Training for Staff October 25, 2023 9:00 – 11:00 am • Virtual Bank Secrecy Act

Register by Oct. 3 for these FREE sessions



Presented by Mark Komatsu Chief Compliance Officer Hawaii Law Enforcement FCU

Volunteers need to understand the importance of Bank Secrecy Act (BSA) regulatory requirements, ramifications of noncompliance, and risks posed to the credit union. Learn what

can happen if the credit union does not comply with BSA, the U.S. PATRIOT Act, and the Office of Foreign Assets Control.

Staff training takes a deeper dive into BSA topics.

#### Read more



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