

October 16, 2023



One day you may wake up with regret because you missed this deadline. Don't live that nightmare! Register today! Registration deadline: November 2, 2023 Take advantage of the CU Travel Discount when you register! Read more

Upcoming Webinars





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Managing Your Managed Service Provider – 12 Questions to Ask Your MSP

October 23, 2023 • 8:30am – 10:00am HST (OnDemand playback included.) Presented By: John Helland

Many organizations leverage a Managed Service Provider (MSP) to manage their IT infrastructure, often providing more expertise while saving some cost. But when it comes to protecting data, the term "cybersecurity" can mean different things to different organizations.

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Opening Accounts for Non-Resident Aliens

October 24, 2023 • 5:00 am – 7:00 am HST (OnDemand playback is included.) Presented By: Deborah Crawford

It has always been challenging to open accounts for non-resident aliens and to

identify the person we are doing business with. Since the USA PATRIOT Act, Customer Identification Program (CIP) law passed and opening these accounts and covering the required documentation and identification bases makes dealing with these accounts more challenging than ever. This issue is also a Bank Secrecy Act exam "hot spot" with the regulators, as nonresident alien accounts are considered to be high risk.

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Adverse Action Notices

November 7, 2023 • 5:00 am – 7:00 am HST (OnDemand playback is included.) Presented by: Presented by Molly Stull

Regulation B and the Fair Credit Reporting Act requirements for adverse action notification in mortgage lending can be very confusing. Knowing how to properly handle loan applications that are denied, incomplete or eligible for a counteroffer is essential knowledge!

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Robbery: Prevention, Safety & Current Threats

November 1, 2023 • 9:00 AM HST (On-Demand recording also available) Presented by: Carol S. Dodgen Could someone currently be casing your credit union? What makes one location more favorable than another to a robber? How can you deter robbers from selecting your institution? Every employee can play a role in prevention, and it is critical that all personnel are prepared and trained in the safest response methods. Attendees will learn various approaches used by crooks, how employee observations can be valuable, and essential actions to take following a robbery.

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UDAAP & Debt Collection

November 2, 2023 • 9:00 am – 10:30 am HST (On-Demand recording also available)

Presented by: Michael Christians

Do you know what counts as an unfair, deceptive, or abusive act or practice? How does it affect your collection department and deposit accounts? Attend this deep dive into the UDAAP world and learn to sidestep the risks.

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Form 1099 Reporting: Third-Party Vendors, Foreclosures, Debt Forgiveness & More

November 8, 2023 • 9:00 am – 10:30 am HST (On-Demand recording also available)

Presented by: Elizabeth Fast, JD & CPA

There are a wide variety of 1099 forms. Does your institution know when and how to file each type? What documentation is needed? What kind of data is required to complete each one? Join this line-by-line review of Forms 1099-A, 1099-C, 1099-INT, and 1099-MISC to make this year's reporting a breeze.

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Writing Effective Credit Memos & Loan Narratives

November 21, 2023 • 9:00 am – 10:30 am HST (On-Demand recording also available)

Presented by: Molly Stull

This session will cover how to develop meaningful write-ups that document the credit request in a clear, concise, organized format. It will go step-by-step through the process and provide samples that illustrate development of a useful, relevant CAM/loan narrative.

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Each year thousands of leaders from across the country come together to rally around a united cause — to show legislators how their policies impact credit unions and their more than 137 million members. Be a part of advocacy in action!

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Calendar of Events

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