



February 1, 2024

### [NCUA Chairman visits Hawaii credit unions while in the islands](#)

Fresh off a speaking engagement at the January 24 Volunteer Leadership Institute on Kauai, NCUA Chairman Todd Harper and his Chief of Staff Catherine Galicia, met with Hawaii credit unions on Kauai and Oahu.

[Read more](#)

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### [Credit union leads path to financial literacy](#)

CU Hawaii Federal Credit Union has been partnering up with Waiakea High School for the past 20 years, teaching our youth financial literacy. They have given job opportunities to our business students and provided them with the knowledge and education they need to be successful and stable in their future.

[Read more](#)

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### [Register for TruStage Redesigned Lending webinar](#)

**Date:** Wednesday, February 7, 2024

**Time:** 9:00 AM – 10:00 AM HST

**Cost:** Provided at no additional cost

**Speakers:** Chris Guild, Director of Lending, TruStage™; Danielle Sesko, Director, Product Management, TruStage™; Seth Brickman, Chief Executive Officer, QCash Financial

The merging of technology and finance has redefined the lending industry, helping create synergies for lenders and consumers alike. Join us on February 7 when we will:

- Explore how the digital age has reengineered lending from the ground up, with APIs offering seamless and swift financial services.
- Discuss the need to reinvent the insurance paradigm.
- Learn how TruStage™ is leading the charge, equipping both lenders and consumers to thrive in the digital age.

[Register here](#)

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Place your bets for an evening of FUN at the upcoming [HCUL Annual Convention](#). Sign up for the Friday evening event when you [register](#) for the Convention.

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### [Scott Young of HawaiiUSA Federal Credit Union: The FedNow Service "Levels the Playing Field"](#)

Scott Young is the vice president of payment operations at HawaiiUSA Federal Credit Union (Off-site), a community-centered credit union operating 14 branches across the state of Hawaii.

The FedNow Service spoke with Young to discuss HawaiiUSA's early adoption and the impact instant payments has on credit unions and their members.

[Read more](#)

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[Find out how credit unions wrapped up the third quarter at Trendwatch 4Q23](#)

Attend Callhan & Associates 4Q23 Trendwatch on Thursday, February 15th at 9:00 AM HST

You'll Learn:

- Credit union strengths and opportunities revealed from quarter-end data.
- Industry-wide benchmarks against which to measure your credit union's performance.
- How the economic environment figures to impact credit unions.
- Insights from a credit union experiencing success in a key area.

[Register Now](#)

Can't make the live event? Register anyway! The recording will be provided post-event via email to all registrants.

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### [\*\*SAVE THE DATE! National Slam the Scam Day set for Thursday, March 7, 2024\*\*](#)

The Social Security Administration and the Office of the Inspector General are partnering with other government agencies for the 5<sup>th</sup> Annual Slam the Scam Day. Please join us, as part of National Consumer Protection week, as we work to raise public awareness of government imposter scams.

We encourage you to visit our [Slam the Scam Resources](#) page for more information on this year's campaign. Also, we'd like to feature organizations on this page that are committed to helping us "Slam the Scam!" Contact us at [OEA.net.post@ssa.gov](mailto:OEA.net.post@ssa.gov) for more information.

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### [\*\*Leveraging 3 strategic frameworks to shape your 2024 strategic planning\*\*](#)

As we step into the new year, the industry is met with an elevated volume of new developments and trends that are accelerating at breathtaking speeds. Credit unions find themselves navigating a landscape shaped by a liquidity crunch, economic challenges, changing consumer expectations, and growing fraud and cybersecurity risks. As we embark on the new year, the urgency to formulate strategies that align with overarching annual plans has never been more critical.

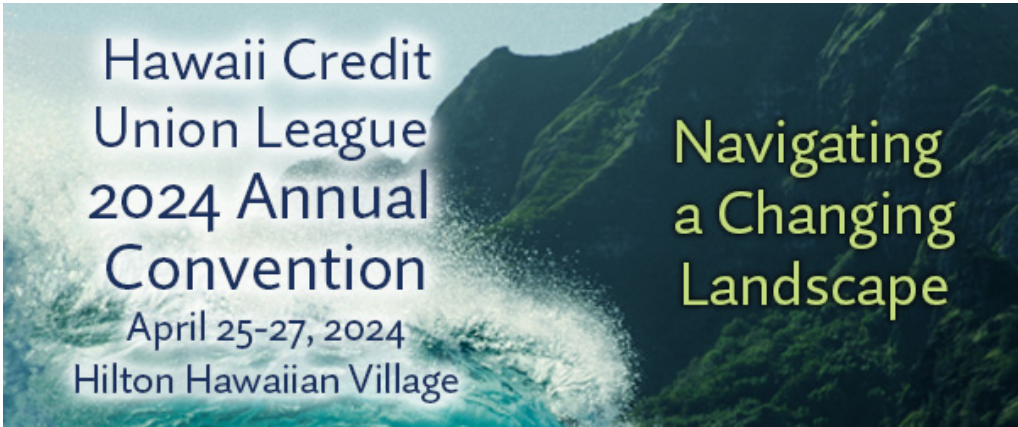
[Read more](#)

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**Support Maui wildfire relief efforts**

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**[Mark your calendar and join your credit union ohana at our 2024 annual convention.](#)**  
**[Registration is now open!](#)**

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**[Calendar of Events](#)**

[View this email in your browser](#)