

Hawaii Credit Union League



February 4, 2025

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Alert Alarm Hawaii/National Fire Protection provides residential & commercial fire protection solutions for your peace of mind.

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Eltropy Grow Deposits Suite attracts new members, activates indirect members, and expands product usage among current members to grow deposits with Text Messaging, Video Banking, and Appointment Management.

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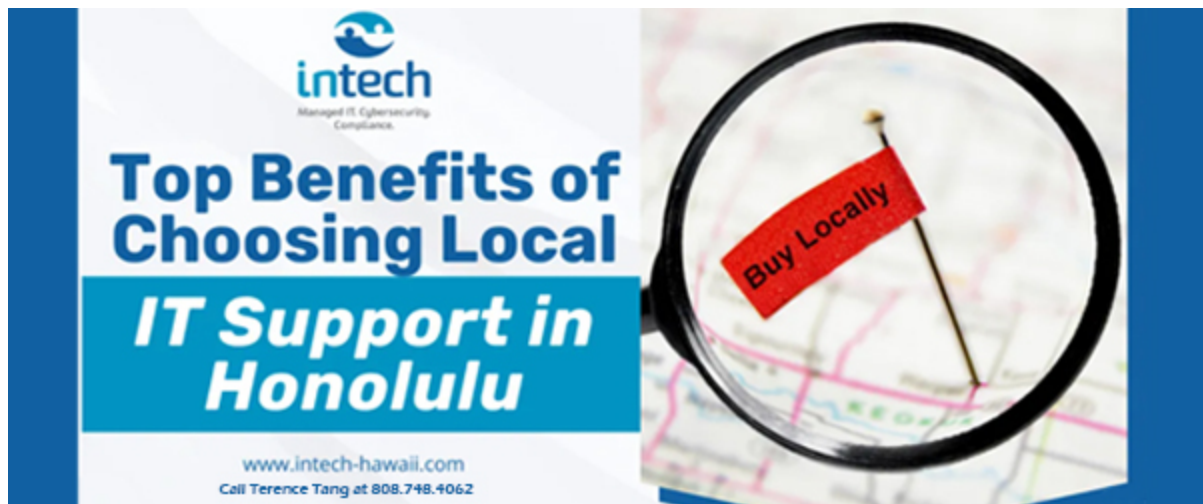
[Preparing for the Future: The Urgent Need for Succession Planning in Hawai'i's Credit Unions](#)

Hawai'i's credit unions play a vital role in their communities, but many are facing growing challenges in leadership continuity. With an aging workforce, increased retirements, and a competitive hiring market, failing to plan for leadership transitions can create significant operational risks.

Recognizing this, the National Credit Union Administration (NCUA) has introduced a mandatory succession planning rule requiring all federally insured credit unions to

have a formal, board-approved succession plan in place by January 1, 2026.

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For businesses in Honolulu, technology is the backbone of success, driving everything from daily operations to long-term growth. As organizations increasingly rely on IT infrastructure to remain competitive, the importance of reliable IT support has become undeniable. While global or remote IT services are available, partnering with a local IT support provider in Honolulu offers unique advantages that can't be overlooked.

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For over 15 years, ADVANTAGE has been helping community banks and credit unions evaluate current technology, source new vendors, and optimize contracts.

Through our expertise and deep understanding of the market, we ensure your vendors are strategic partners who align with your vision and that you have the technology that will propel your growth.

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Dispute Partner Plus offers flexible claim intake options, allowing accountholders to contact their local financial institution, or SHAZAM directly.



[Avoid Costly Dispute Management With SHAZAM's Dispute Resolution Services](#)

Fraud and debit card disputes are moments that matter in the life of an accountholder. For issuers, dispute claims may not be a core part of your business, but they are a sizeable operational expense. SHAZAM is here to make the process easier and to be your partner to resolve disputes efficiently.

Let our dispute management experts handle the complex cardholder dispute process on your behalf. SHAZAM will manage inbound cardholder calls, investigations and documentation in a seamless and professional manner for your institution.

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[Join us for a networking reception with credit union leaders, fintech founders, and industry partners](#)

Date: Tuesday, March 4

Time: 7:00-10:00 PM

Location: Ciel Social Club at AC Marriot Washington DC Convention Center 9601 K St NW, Washington, DC 20001

[Register now...](#)



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islands toll-free at 1.888.331.5646, ext. 416.

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