

Hawaii Credit Union League



February 19, 2024



The 64th session of [Western CUNA Management School](#) (WCMS) will be held on the campus of Pomona College from July 14 – 26, 2024. WCMS has helped to transform credit union employees into passionate strategic leaders through rigorous MBA level education. The continuously adapting curriculum provides students a holistic understanding of their entire credit union and industry and ignites engagement and enthusiasm for credit union culture and philosophy.

[Registration is now open.](#)

Virtual HCUL Collections & Bankruptcy Seminar • May 7-8, 2024

Join credit union attorney and collections guru David Reed for an exciting virtual training event as he highlights the latest techniques, tips and trends to maximize your collections function in the new world order. This interactive virtual event includes sample checklists and procedures and ample time to answer your questions. The world of the delinquent member is never boring and it never stands still. From understanding the virtual workflow to new ways to use data analytics and improving your collections calls to understanding your rights in bankruptcy, this informative and interactive session is sure to have something for you! It is never too late to sharpen your collections skills and better position your credit union to assist troubled members who want to work with you during these unprecedented times and maximize the recovery from everyone else. But that's not all! This often-overlooked operational area is at the unfortunate crossroads of member service and compliance risk and this creates the need to be continually looking for ways to improve our performance while limiting risk. Very few other areas have undergone a greater regulatory transformation in the last few months than collections.

Critical Thinking Skills Application Workshop

HCUL Education Center

May 23, 2024

Feeling overwhelmed? Want to enhance your thinking processes to achieve better results? What if you could learn how to gather and assess the right information to make better decisions? Learn and practice techniques to generate ideas to solve your most pressing problems and avoid the critical thinking mistakes. Discover how to ask the right questions, challenge assumptions, and see others' views more clearly.

Increasing Your Emotional Intelligence

HCUL Education Center

September 26, 2024

Emotional intelligence is an essential element in today's business environment. Join us for this fun and interactive workshop to develop your level of emotional intelligence and identify negative consequences of unmanaged emotions on your personal effectiveness. Understand how emotional intelligence can be applied at your credit union to enhance employee relationships, increase productivity, and build good relationships. Practice techniques to achieve greater self-awareness, self-control, and self-motivation.

[Register here](#)



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Upcoming Webinars



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Each year thousands of leaders from across the country come together to rally around a united cause — to show legislators how their policies impact credit unions and their more than 137 million members. Be a part of advocacy in action!

[Read more](#)



[REGISTRATION OPEN FOR HCUL MEMBERS & QUALIFYING VENDORS](#)



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