



April 18, 2023



Intech Hawaii, HCUL's newest business partner, invites you to their convention booth and a chance to win a virtual reality headset.

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[Abrigo](#), a leader in compliance, credit risk, and lending solutions for financial institutions, purchased [Valuant](#), an influential compliance and credit risk software and service provider.

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Through its business continuity management platform, called Agility Central, Agility works to reduce the impact of business interruptions on credit unions and the communities they serve.

[Read more](#)



With Call Center volume on the rise across all channels, using AI to automate both routine and complex calls becomes more critical than ever.

Eltropy, the leading digital conversations platform for community financial institutions (CFIs), announced the latest upgrade of its Intelligent Virtual Agent (IVA) product designed for Contact Centers.

[Read more](#)



Making the very best, informed decisions when it comes to choosing a product vendor or renewing a legacy service contract requires a careful review. It is important to evaluate the services provided and contract terms. You'll avoid missed opportunities to gain a competitive edge in the market, improve pricing and contract terms, to provide services that will meet your account holders' needs and expectations.

[Read more](#)



Alert Alarm Hawaii/ National Fire Protection have built a reputation as a full-service life and safety provider of the highest quality products and services since 1962. With offices on Oahu, Maui, Big Island, and Kauai we are able to provide standardized services statewide for life and safety systems like none other.

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ORIGENCE

Q2

Economic & Lending Trends: Q2 Update
April 20 | 8:00 a.m. HST
Elliot Eisenburg, Ph.D., President & Chief
Economist at [GraphsandLaughs](#)

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If you have any questions or comments concerning this newsletter, please contact Becky Jandoc at becky.jandoc@hcul.org or directly at 808.203.6416 or for neighbor islands toll-free at 1.888.331.5646, ext. 416.

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