



May 20, 2024



Join us for this two-day educational seminar on Operations Compliance. This seminar will deliver cutting-edge insights and analysis on the critical compliance challenges facing credit unions in today's landscape. Hear the latest compliance issues, hot topics, and NCUA's examination focus.

Registration Deadline: August 6, 2024

[Read more](#)

Increasing Your Emotional Intelligence Workshop

September 26, 2024
HCUL Education Center



Registration deadline: September 12, 2024

Emotional intelligence is an essential element in today's business environment. Join us for this fun and interactive workshop to develop your level of emotional intelligence and identify negative consequences of unmanaged emotions on your personal effectiveness. Understand how emotional intelligence can be applied at your credit union to enhance employee relationships, increase productivity, and build good relationships. Practice techniques to achieve greater self-awareness, self-control, and self-motivation.

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[Examiner Expectations for Credit Risk Management](#) [May 28, 2024 • 9:00am HST](#)

Examiners usually have an agenda. When it comes to credit risk management, do you know their expectations for 2024? In addition to meeting expectations, it's also important to know how to successfully and effectively express disagreement. Based on over 35 years of credit management experience through a wide variety of economic ups and downs, the presenter's insight and recommendations will be based on real-world, practical solutions.

[Register here](#)

[Conducting a Physical Security Review & Risk Assessment](#) [May 29, 2024 • 9:00am HST](#)

Gone are the days when a simple checklist sufficed to determine your institution's safety. This information-packed program will provide a recipe for conducting your annual security review. It will teach you how to think like a criminal, guiding you through adopting a proactive mindset. You'll learn how to anticipate potential threats, safeguard your assets and sensitive information, and effectively keep staff safe on a day-to-day basis.

[Register here](#)

[Developing & Enforcing an Effective Social Media Policy](#)

[June 11, 2024 • 9:00am HST](#)

From privacy violations to exposure of security protocols, from potential reputational damage to morale bombs, the risks of a poorly managed social media policy are endless. Are your staff members being regularly reminded of these landmines? This beneficial webinar will dive into the specifics of developing and enforcing an effective, compliant social media policy.

[Register here](#)

[Liquidity Risk Management](#)

[June 12, 2024 • 9:00am HST](#)

The regulators are taking a hard look at liquidity risk management in 2024. It should be on the top of your list, too - especially if you don't know how they assess it. This insightful program will explain what you need to know about liquidity risk management. Sign up before the regulators arrive.

[Register here](#)



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[Fair Lending All Day Live Streaming](#)

[May 30, 2024 • 4:00am – 11:00am HST](#)

This full-day streaming event is an in-depth examination of fair lending principles, expectations, techniques throughout the lending process. We'll explore what's new in fair lending, new interpretations of protected classes, and future potential legislation. We'll also cover aspects of formulating and maintaining an effective fair lending risk assessment, a critical component of an institution's fair lending compliance program. We'll also explore the many risks and hot spots to monitor for fair lending and discuss how to best comply with the requirements and expectations.

[Register here](#)

**[Risk Management in the FedNow® Instant Payments Era](#)
[May 30, 2024 • 8:30am – 9:30am HST](#)**

The Federal Reserve's FedNow® service is poised to redefine the payments industry with its promise of speed and reliability. However, as the velocity of transactions intensifies, so does the threat landscape - or does it? This webinar underscores the emerging risks and vulnerabilities inherent with instant payment systems like FedNow®. We will unpack a toolkit of best practices and preemptive measures that institutions can use to fortify their defenses against cyber threats and fraudulent activities.

[Register here](#)

[New Program! Consumer Lending Program - June 3rd and June 17th](#)

This program consists of ten online self-paced courses and two webinars. The webinars will cover real lending scenarios, and participants will enter virtual breakout rooms for interactive small-group discussions. Live attendance is a must to get the most out of this engaging training opportunity. Breakout rooms will not be recorded.

This unique new training program gives your consumer lending-focused employees the tools they need to verify key client information, understand consumer regulations, underwrite the loan, and follow up to minimize fraud. The program emphasizes the competencies needed to review and analyze consumer lending requests. Space is limited to 30 participants for a high-value learning experience, so [register today!](#)

**[Managing Escrow from Application Through Loan Payoff](#)
[June 4, 2024 • 9:30am – 11:00am HST](#)**

Escrow accounting and disclosure rules are complex and addressed by multiple regulations which include RESPA, Regulation Z, and the Flood Disaster Protection Act. If you are looking to dive into escrow compliance, this session will contain the checklists and tools needed to ensure your institution has a solid foundation of the regulatory requirements, but most importantly, knowing where to look to resolve questions.

[Register here](#)

[Treasury Management: A Powerful Tool to Increase Deposits and Fee Income](#)

[June 6, 2024 • 8:30am – 10:30 am HST](#)

Want to increase core deposits and non-interest fee income? Treasury Management is the answer! During this course, you'll learn to identify and offer the Treasury Management services your ideal business customers need, and ways your team can collaborate to successfully sell and implement these services.

[Register here](#)

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Join us for a comprehensive overview of the fundamental IRA concepts. IRAs A-Z was designed as a crash course encompassing materials from the flagship IRA Essentials and Advanced IRAs courses condensed into one day. This seminar will include exercises throughout the day to help participants apply information to job-related situations. Attendees will leave this session with increased confidence and a better understanding of how to handle most common IRA transactions. Limited IRA knowledge is assumed, but a basic understanding of IRAs is beneficial.

[Read more](#)



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