

# Hawaii Credit Union League



**August 28, 2023**



[Click here to support Maui wildfire relief](#)



Do you understand what an ACH Exception is and the requirements around them? Many exceptions are rare, and you may find yourself second guessing what you should do. Gain a better understanding of exception processing from returns to notifications, of changes to DNE, and more.

[Read more](#)



Don't miss this chance to learn about the unique features of ACH P2P transfers and what you can do to protect your financial institution from losses. P2P or person-to-person payments are some of the riskiest transactions a financial institution can initiate.

[Read more](#)



But how do you know if the right decisions are being made on a daily basis? Conducting an ACH rules compliance audit will answer that question. This webinar will help you get to the bottom of the who, when, and why of your audit and avoid common mistakes.

[Read more](#)

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**Apply Now!**  
Financial Coaching Program  
Development & Management  
Course Fall 2023



In the *Financial Coaching Program Development & Management* course, participants will learn best practices for developing and operating a high-impact credit union financial coaching program. The course will lead and support participants to create a plan to either launch a new financial coaching program or grow an existing program at their credit union. **This course is free and available to Community Development Credit Unions (CDCUs).**

[Read more](#)



**Exceptional  
Member Services  
*Online* Workshop  
September 19, 2023**

Presented by  
Jennifer Sims

This workshop gives you the tools to "WOW" your members and the ability to guide your members to the products and services they need through solution-based sales.

**Registration deadline: September 5, 2023**

[Read more](#)





Whether you are seeking a solid foundation of IRA knowledge or want build upon your IRA knowledge to address some of the more complex IRA issues, these seminars are right for you.

**Registration deadline: September 18, 2023**

[Read more](#)

**BSA Training for Volunteers**  
October 18, 2023  
9:00 – 10:30 am • Virtual

**BSA Training for Staff**  
October 25, 2023  
9:00 – 11:00 am • Virtual

**Bank Secrecy Act**

Register by Oct. 3 for these FREE sessions

Presented by Mark Komatsu  
Chief Compliance Officer  
Hawaii Law Enforcement FCU

Volunteers need to understand the importance of Bank Secrecy Act (BSA) regulatory requirements, ramifications of noncompliance, and risks posed to the credit union. Learn what can happen if the credit union does not comply with BSA, the U.S. PATRIOT Act, and the Office of Foreign Assets Control.

Staff training takes a deeper dive into BSA topics.

[Read more](#)



**Registration deadline: November 2, 2023**

**NEW!** Cherie Freed, Regional Director of NCUA's Western Region, has been added to Friday's agenda and will detail NCUA supervisory priorities.

[Read more](#)



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**[Calendar of Events](#)**

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