

Hawaii Credit Union League



September 10, 2024



Fast-track your indirect lending with document processing automation



September 12

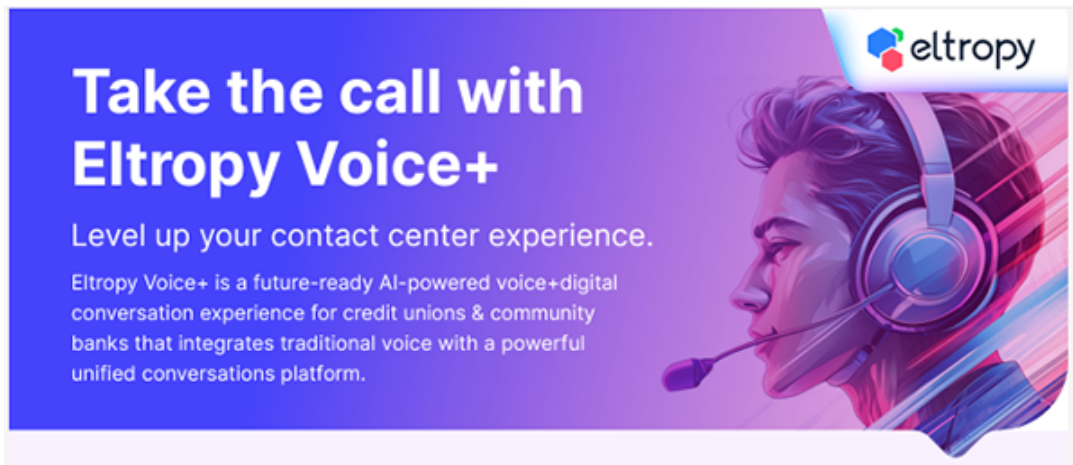


8 a.m. HST

ORIGENCE

Learn how document processing automation (DPA) can accelerate your credit union's indirect loan processing for faster funding. See how DPA significantly reduces processing time and boosts approval efficiency while minimizing errors and upholding regulatory standards. Discover how DPA's flexible scalability handles high volumes of applications, allowing your credit union staff to manage increased workloads effortlessly.

[Read more](#)



Take the call with Eltropy Voice+

Level up your contact center experience.

Eltropy Voice+ is a future-ready AI-powered voice+digital conversation experience for credit unions & community banks that integrates traditional voice with a powerful unified conversations platform.

- Enable Your Members & Customers access service Faster, Better, and on their terms.
- Make Your Agents feel Empowered, Equipped and Efficient.
- Empower Your Executives to Identify, Optimize, and Drive Growth.

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FIS | ADVANCING THE WAY THE WORLD PAYS, BANKS AND INVESTS™

Navigating Card Portfolio Challenges and Unlocking Key Opportunities

FIS PaymentsEdge focuses on critical card portfolio challenges and opportunities. Our marketing consultants are experienced in providing practical, cost-effective solutions that generate new revenue streams, enhance the cardholder experience, and improve profitability.

Join us to learn more about our marketing and advisory solutions, including our new mobile marketing solution, PaymentsEdge Mobile Engagement. With PaymentsEdge Mobile Engagement, you're not just adapting to the future; you're defining it. Enhance cardholder interactions, increase wallet share, and drive cross-sell opportunities with tailored, real-time experiences.

[Register here](#)

Sarah Caston to assist Hawaii's TruStage clients

Sarah Caston, CUDE is an account consultant with TruStage and will be assisting Lynn Nakasone in serving Hawaii credit unions.

To ensure that your credit union is provided with optimal support, your account consultant is a critical part of your team — always available to answer questions, share tools and resources, and assist your credit union in achieving its goals.

Sarah is eager to use her capabilities to help your credit union navigate TruStage, your business and your members' needs.



Sarah Caston, CUDE | Account Consultant

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ADVANTAGE
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Webinar Registration

Tuesday, Sep. 17, 2024
9:00am – 10:00am

Answers to Five Critical Overdraft Issues

Credit unions face mounting pressure to balance delivering exceptional service and safeguarding financial stability. With the anticipation of the CFPB's rule on overdrafts and growing market competition, the stakes have never been higher. Hear from leading experts to gain insights into some of the pivotal questions shaping overdraft services:

- I. Are overdrafts going away?
- II. How can my credit union refine its overdraft strategy while prioritizing safety and soundness?
- III. Is lowering our overdraft fee enough?
- IV. How can we develop a break-even analysis related to overdrafts?
- V. What market pressures could influence the future of overdrafts?

[Register today](#) to be part of the discussion and hear from industry experts.



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If you have any questions or comments concerning this newsletter, please contact Becky Jandoc at becky.jandoc@hcul.org or directly at 808.203.6416 or for neighbor islands toll-free at 1.888.331.5646, ext. 416.

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