

Terms and Conditions

EXHIBITOR, SPONSOR, AND MANAGEMENT. This event (“event” and/or “convention”) is produced by and is the property of Hawaii Credit Union League, hereafter referred to as HCUL. HCUL will provide exhibition management and promotion.

CONDUCT. All participating vendors agree to treat all convention attendees and event-affiliated individuals with courtesy and shall not discriminate against any person for reasons of race, color, creed, national origin, gender, sexual orientation, physical impairment, social, political, or economic condition. HCUL reserves the right to remove any individual and affiliated vendor participation from the event in cases of such unacceptable conduct. Any misconduct or unprofessionalism reported to HCUL will be addressed and could result in removal from the event and suspension or exclusion from participation in future events. Vendors are also prohibited from participating in other activities organized by third parties not affiliated with HCUL that conflict with the event’s scheduled functions or that interfere with attendee participation and/or timing of scheduled functions.

CONTRACT FOR SPACE. The application for booth and/or advertisement space, upon acceptance by HCUL and payment of the full fee, constitutes a contract for space assignment. Any exhibitor failing to occupy space by 5:00 pm on Thursday, April 23, 2026, shall be considered a cancellation and no refund will be issued. This contract will not be binding upon HCUL in the event of strikes, acts of God, or other circumstances beyond HCUL’s control. In addition, the exhibitor agrees that its display space is to be used solely for the company whose name appears on the contract and will not sublet or assign any portion of space nor allow individuals representing any other company to be present.

ASSIGNMENT OF SPACE. The exhibition hall will be located at the Grand Hyatt Kauai Resort and Spa. Booths will be assigned at the discretion of HCUL. The decision of HCUL with respect to booth assignment will be final and binding upon all Exhibitors.

OFFICIAL EXHIBIT HALL DECORATOR. ICS Hawaii is the official show decorator. Approximately 60 days prior to the convention ICS Hawaii will email exhibitor kits detailing shipping, drayage, and order forms to all exhibitors. We highly recommend shipments be coordinated through ICS Hawaii to ensure timely delivery.

BOOTH STAFFING. Your booth must be staffed during ALL exhibit hall hours to include the Welcome Reception. *Failure to meet this requirement will result in suspension or exclusion from participation in future events.* Organizations must register all staff in advance of the convention to receive a badge that is always required for entrance into the exhibit hall. Two companies cannot exhibit or advertise together. Staff must be at least 18 years old and are limited to a maximum of two persons per booth at any given time.

BOOTH SET-UP AND DISMANTLING. Exhibitor agrees to comply with the exhibit dates and schedule. Installing or dismantling an exhibit at any other time than scheduled is strictly prohibited.

VENDOR ORIENTATION MEETING. Mandatory for all exhibitors and contributing sponsors. We ask that you send at least one representative from your organization to attend one of the two scheduled meetings on Thursday, April 23, 2026.

LIABILITY AND INSURANCE. Exhibitor agrees to protect, save, and keep HCUL, Grand Hyatt Kauai Resort and Spa and ICS Hawaii forever harmless from any damages or charges imposed for violations of any law or ordinance, whether occasioned by the negligence of the Exhibitor or those holding under the Exhibitor, as well as to strictly comply with the applicable terms and conditions contained in all agreements between Grand Hyatt Kauai Resort and Spa and HCUL regarding the exhibition premises. Further, Exhibitor shall at all times protect, indemnify, save, and keep harmless HCUL, Grand Hyatt Kauai Resort and Spa and ICS Hawaii against and from any and all loss, cost, damage, liability or expense arising from or out of or by reasons of any accident or other occurrence to anyone, including the Exhibitor, its agents, employees and business entities, which arise from or out of or by reason of said Exhibitor’s occupancy and use of the Exhibit Hall or part thereof.

HCUL, Grand Hyatt Kauai Resort and Spa, and ICS Hawaii will exercise reasonable care for the protection of Exhibitor’s materials and displays. However, the Exhibitor, on signing this contract, expressly releases HCUL, Grand Hyatt Kauai Resort and Spa, and ICS Hawaii, from, and agrees to indemnify the same against all claims or such loss, damage, or injury. The Exhibitor understands that neither HCUL nor Grand Hyatt Kauai Resort and Spa maintain insurance covering the Exhibitor’s property and it is the sole responsibility of the Exhibitor to obtain such insurance. Exhibitors desiring to carry insurance on their exhibits will be placed at their own expense.

INDEMNIFICATION. Vendors shall hold harmless, and indemnify HCUL against any and all claims, suits, damages, costs and expenses, including attorney’s fees, arising from or in any way relating to (a) vendor’s performance under this agreement; (b) any failure by vendors to perform all of the terms and provisions on vendor’s part to be performed; and (c) the acts or omissions of vendor, its employees and agents.

IMPORTANT DEADLINES. Vendors agree to comply with all deadlines and requirements.

CANCELLATIONS. All cancellations require WRITTEN NOTIFICATION to HCUL according to the following:

- If cancellation is received on or before December 15, 2025, a refund is made minus a \$250 processing fee.
- No refunds will be made for cancellations after December 15, 2025.

HCUL reserves the right to unilaterally decline any application.